



lenkerhof

gourmet spa resort



PURER GENUSS IST BEI
UNS INKLUSIVE

5-STERNE-WOHLFÜHLKLIMA
GOURMET GASTRONOMIE
7SOURCES-WELLNESS



NACHHALTIGKEIT
SUSTAINABILITY
POLITIQUE ENVIRONNEMENTALE

What we do

The alpine panorama of Lenk should remain as beautiful as it is for a long time in the future. That is why we are actively committed to our nature and the environment. Wherever possible, we take care of resources and act in an environment friendly and sustainable manner without compromising the quality of our services.

Dear guests, with many of the taken measures we ask for your initiative - but you decide what services you would like to keep or do without. We have compiled some of these measures and further information about them for you:

Our environmental team

As a part of the Swisstainabel 2 certification and in accordance with the principles of the ISO 14001 standard, we maintain an environmental management system. This includes the measurement and ongoing optimisation of our water, electricity and oil usage, as well as a committee that meets periodically. Within that committee, employees from various departments work out a plan of action and concrete offers for our guests.

Changing bed linen

We wash about 220 tonnes of linen each year. We automatically change your bed linen after two or three days, depending on the length of your stay. If you want to keep your linen for longer than that, just put SIMI, your wooden cow, on the bed and we will not change your linen.

Towel change

At your request, we will gladly change your hand and bath towels as well as your bathrobes. Simply place on the floor what you would like to have changed. Hanging hand and bath towels we will fold them nicely for you again during the daily service in your room.

Bath towels and bathrobes in the SPA

We are happy to recommend that you take your bath towels and bathrobe from your room to the SPA area. Simply use the SPA bag in your room to pack them with your other necessary utensils and place them in a locker in the SPA.

CO2-compensated overnight stay

During your reservation process, you have the option to book the add-on: "CO2-compensated overnight stay". By selecting our sustainable accommodation offer, you can reduce the emissions generated during your stay using CO2 certificates. This helps to make a positive impact on our environment.

Amenities and shampoo in the room

You have the choice: In your room, use either the miniature shampoos or the shampoo from the refillable bottle. You are welcome to take any opened shampoos and conditioners home to finish them there. If you have forgotten your toothbrush or anything else in your toiletries bag, please do not hesitate to call our reception. We have some products ready for you - but we do not distribute them in all rooms by standard.

Too hot inside your room?

During the summer months, we take the liberty of automatically extending the awnings for you in the morning. This allows us to keep the rooms naturally cool. In the rooms with partial air-conditioning, we do not provide a standardised pre-cooling. However, if you find it too warm, you can set the room cooling system to a minimum of 22 degrees. All suites and our Junior Suites Premium have this technology.

Second pillow

We do prepare one pillow for each guest. If you would like an additional pillow or a different kind of pillow, please check our pillow menu (in your room) and order the pillow that suits you best directly from our housekeeping. May we prepare this for you again during your next stay? Then let our reception know about your pillow preferences and we will be happy to prepare it again for your next stay.

Tablets and technology in the rooms?

We have decided not to offer you any tablets and phones in our rooms. All relevant information you can find on our homepage via your private phone or on the first landing page of the internet browser when you are connected to our Wi-Fi.

The hairdressing products of O'right

Tree in the Bottle - the greenest shampoo in the world out of which grows a tree! In our hairdressing salon we use the innovative bottle design, which is made from 100% PLA, the most environmentally friendly plastic made from plant waste. Under suitable conditions, this eco-friendly, compostable material decomposes within a year and converts into CO₂ and H₂O. They form the nutrients necessary for the acacia or coffee seed contained in the bottom of the bottle to sprout and grow into a tree.

No glass and porcelain in the SPA

For safety reasons, we cannot use porcelain and glass in the SPA. However, it is important to us that we use reusable dishes and not disposable cups.

Water and water temperature

In our hotel rooms, we use water-saving showerheads, which produce a pleasant shower jet by means of a special spray plate. At the same time, you have the feeling of being surrounded by a spray mist. The temperature in the outdoor pool is 34 degrees. Higher temperatures are not acceptable in terms of the environment. During the summer months, we take the liberty of lowering the bath water temperature a little, so that the plunge into the cool water really is refreshing.

Bees sighted in the park? Are the quinces ripe?

Yes, that is right ... we have our own bee colonies that produce an average of 100 kg of honey a year. Would you like the Lenkerhof honey for your home too? You are welcome to purchase it at the reception. Have you already seen the quince trees around the hotel? When the quinces are ripe, we make our own quince jelly from them. Gladly this is also ready for you to taste on the breakfast buffet.

As local as possible

For all of our products as well as for needed artisanship, we consciously look for local partners. We are pleased to work with Bergmetzgerei Schläppi, Lenk Milch, Bäckerei Kuhnen, Laundry Gstaadt and Trauffer Holzspielwaren, to mention just a few of our partners by name.

Electric driving

Wherever possible, we use vehicles with electric drives for our guests. For example, we use plug-in hybrid vehicles for transfers to and from the train station. In the village centre and on shorter routes, we can therefore drive in a nature-friendly way and pick you up in a CO₂-neutral manner. We also provide six charging stations for electric vehicles in our parking garage as well as we provide a publicly accessible charging station in the parking lot in front of our SPA.

Lights in the Lenkerhof

We switch off some of the lights in the corridors at night, and on the 4th floor there additionally are motion detectors in the corridors. Where possible, we use LED light sources throughout our entire house. In the Junior Suites Premium, the Deluxe Junior Suites and the Corner Suites there is a main switch at the entrance. We kindly ask you to turn off the lights accordingly when leaving your room.

Newspapers and printed papers

We try to avoid printed papers as much as possible. You will find a large selection of digital newspapers via the QR code in your room. If you prefer a printed newspaper, we are happy to bring it to you on request at a charge. Please inform our reception the day before about your newspaper request. You will find almost all information digitally. You don't like that? Naturally we can also provide you with a printed version.

Mail from the Lenkerhof with someone else's logo?

Instead of using neutral cardboard boxes or boxes printed with the Lenkerhof logo, we reuse the packaging of parcels that were delivered to us for any shipping on our part.

Waste reduction

Throughout the entire Lenkerhof, we actively pursue the reduction of waste. For example, we order specific consignments from our suppliers with the least possible packaging waste, we reuse paper that was printed on only one side, we dry leaves of partially wilted roses and reprocess them for decoration, we offer refillable soap dispensers, we do not offer 1-way towels in the public bathrooms, etc.

Waste separation

We sort all waste throughout the house in an attempt to put as many resources into the recycling as possible.

BPN

Not only do we want to be active locally, but we also want to contribute to a continuous improvement worldwide. That is why we are happy to support the BPN foundation, which, like the Lenkerhof gourmet spa resort, was also founded by Jürg Opprecht. Further information about BPN is available in the brochure at the reception.